



















Small-Business Technology Partner for SLED Agencies and Prime Contractors

SongSwift LLC designs and builds custom operational software, AI-assisted workflows, secure integrations, data systems, and production-ready digital infrastructure for public-sector, education, nonprofit, and prime-contractor teams. Best fit: workflows, records, permissions, reporting, constituent services, payments, auditability, documentation, and long-term maintainability.



CORE COMPETENCIES	
 Custom Operational Software	Portals, dashboards, admin systems, workflow platforms, program tools, constituent-facing systems, and internal operations software.
 AI-Assisted Workflow Systems	Document processing, intake review, classification, structured extraction, routing, summarization, review queues, escalation, validation, and traceability.
 API Orchestration & Integration	Middleware, webhooks, database integration, CRM/CMS connectivity, payment processors, reporting pipelines, and legacy system coordination.
 Data, Reporting & Records Systems	Data modeling, system-of-record logic, dashboards, exports, reporting workflows, reconciliation support, and operational visibility.
 Payments, Fees & Transaction Workflows	Donation, fee, reimbursement, recurring payment, transaction reporting, connected account, and reconciliation workflows.
 Cloud Infrastructure & Production Support	AWS-hosted systems, staging/preproduction support, deployment planning, backups, monitoring guidance, documentation, and maintainability.

SLED + PRIME USE CASES	
 Digital intake & review Portals, forms, routing, review queues, validation, reporting.	 Program administration Role-based records, dashboards, exports, constituent/program operations.
 AI document processing OCR, extraction, classification, human review, escalation.	 Legacy integration APIs, middleware, data normalization, reporting pipelines.
 Payment/fee/donation workflows Processor integrations, transaction records, reconciliation.	 Prime subcontractor delivery Scoped software, integrations, AI workflows, documentation, support.

DIFFERENTIATORS
 Discovery-first delivery - workflows, roles, data, integrations, risk, and assumptions clarified before implementation.
 Governed AI implementation - AI inside controlled workflows with review paths, fallback behavior, traceability, and human oversight.
 Operational systems mindset - systems designed around permissions, approvals, state changes, logs, records, reporting, and exceptions.
 Integration-aware architecture - APIs, processors, databases, CRMs, CMSs, and reporting workflows designed as connected infrastructure.
 Senior-level technical judgment - direct architecture and delivery oversight rather than generic project handoff.
 Production stewardship - maintainability, documentation, support, extensibility, and long-term operational reliability.

RELEVANT EXPERIENCE PATTERNS
 Transaction-aware platforms: payments, donations, reconciliation, reporting, administrative portals, and back-office workflows.
 Program and constituent-facing systems: portals, records, workflows, user management, reporting, and administrative tools.
 AI-assisted workflows: document review, validation, routing, exception handling, summarization, extraction, and human review.
 Education and training platforms: learning portals, program administration, content operations, support workflows, and reporting.
 Integration and data infrastructure: APIs, databases, system-of-record logic, data models, reporting pipelines, and orchestration layers.

COMPANY SNAPSHOT	
Legal Name	SongSwift LLC
Business Type	Small Business
Location	Austin, Texas
Service Area	Remote-first; U.S. public-sector and prime-contractor engagements
Delivery Model	Direct contractor or subcontractor
Point of Contact	Adam Clark Miller
Email	amiller@songsswift.com
Phone	(920) 629-7199
Website	www.songsswift.com
UEI	J4HLZ6P6N2W9
CAGE / NCAGE	06J11

NAICS ALIGNMENT	
541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541519	Other Computer Related Services
518210	Computing Infrastructure Providers, Data Processing, Web Hosting, and Related Services
541611	Administrative Management and General Management Consulting Services
611420	Computer Training

Final NAICS alignment should be confirmed against each solicitation, task order, or subcontracting requirement.

PUBLIC-SECTOR DELIVERY FOCUS
 Discovery-first scoping for complex public-sector workflows, integrations, reporting, and operational requirements.
 Architecture for role-based access, auditability, traceability, documentation, and long-term maintainability.
 Practical support for agencies, public-service organizations, education programs, and prime-contractor delivery teams.

LOW-RISK SUBCONTRACTOR FIT
 Senior technical judgment from the first conversation
 Clear scope boundaries and documented assumptions
 Workflow-heavy software, AI, integration, and data systems
 Documentation, validation, release support, and production stewardship
 Direct communication with technical and nontechnical stakeholders

COMPLIANCE-AWARE DELIVERY
SongSwift designs systems with attention to role-based access, audit trails, traceability, secure data handling, documentation, logging, release discipline, and long-term maintainability. Where a solicitation requires specific controls, hosting requirements, accessibility standards, or procurement terms, SongSwift works with the agency, prime, or compliance lead to align the technical approach to those requirements.

CONTACT / NEXT STEP
For SLED agencies: discuss workflow discovery, custom systems, AI governance, integrations, reporting, payments, or production support.
For prime contractors: discuss subcontracted software delivery, AI workflow implementation, integration work, technical documentation, or production support.
 Email: amiller@songsswift.com
 Phone: (920) 629-7199
 Web: www.songsswift.com